

# It's All About Giving Back

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Several years ago, as a new financial aid director at Rocky Mountain College of Art and Design, Julia Alexander relied on College Assist's compliance and training staff to help steer her through loan program complexities. Now, as the Compliance and Training Officer for College Assist, she's delighted to share her own expertise and extend a helping hand to others.

Julia presents the majority of College Assist's training programs, which range from operational to policy guidance and from in-house workshops to Webinars.

"I love to help people the way that I was helped," says Julia. "I understand where the financial aid staff are coming from and how hard they're trying to do everything right, so it's really nice to save them time by finding answers for them."



Julia's background and education have provided her with many qualifications for her current role. Prior to working in financial aid, she worked as the University of Georgia's Compliance Officer for Human Subjects Research. After receiving her degree from the University of South Carolina, Julia taught at a variety of colleges and universities as a sociology instructor.

These days, Julia tries to find time for leisure travel. She's been to most U.S. states and has traveled internationally several times – that is, when she's not dedicating herself to keeping up in a quickly changing industry, and passing her knowledge on to College Assist's school partners.

In addition to her regular responsibilities, Julia is committed to staying involved in her professional community. While Julia was a financial aid director she served on the CAFAA Board of Directors as well as on the Financial Aid Advisory Board of the Colorado Commission of Higher Education. She regularly presents training sessions at regional conferences, including the last two years at both the CAFAA and RMAFAA conferences and this fall at the joint CAFAA/RMAFAA conference.

"College Assist is well known for its high-quality training and compliance programs," offers Teena Cooper, Director of Client Relations at College Assist. "Julia's professionalism, knowledge and customer-driven approach have played a big role in building that reputation."