

New Training and Web Resources for Financial Aid Offices

College Assist expands and streamlines variety of valuable tools



In an industry marked by ongoing change, it has never been more important for financial aid professionals to stay up to date on industry news, regulatory guidance and compliance issues. College Assist has responded to that need by enhancing its

range of free trainings and compliance reference tools. The comprehensive training and Web resources, along with individual attention, are designed to help financial aid professionals navigate the changing currents of college financing.

Free Training

www.college-assist.com/02_schools_01_compliance_02_training_opportunities.html

Throughout the year, College Assist offers a series of four single-day workshops covering the financial aid basics (see calendar on page 3). College Assist's training department also offers a comprehensive list of topics for regional trainings, Webinars, and school-specific training

sessions. If you would like to request a specific type of training or request an additional topic, contact Julia Alexander at College Assist (julia.alexander@college-assist.com).

Reference Tools

www.college-assist.com/02_schools_03_financial_04_reference_tools.html

College Assist provides timely reference information for download or review – whichever you need. Key tools include a learning brief on the formula used to determine cohort default rates and PowerPoint presentations of some of our popular on-site trainings: “Summer Terms” and “Wrangling with the FAFSA.”

Also on the Web

No need to keep track of everything we offer; just go to the College Assist home page, where you'll find an intuitive, user-friendly list of services and links. Use the Schools menu to guide yourself through our compliance and training services. While you're there, check out our other single-click solutions at “News and Federal Updates” – also on the Schools menu – as well as the Forms & Publications and Quick Links menus.

outlook

Outlook is a quarterly publication of College Assist. For questions or comments, contact Teena Cooper at teena.cooper@college-assist.com.

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Sample Training Topics

For a complete list of regional, on-request trainings, visit:

www.college-assist.com/02_schools_01_compliance_02_training_opportunities.html

- Wrangling the FAFSA: The Good, the Bad, and the Ugly
- Inspector Consol: Uncovering the Mystery of Aggregates
- Compliance Audits: Is Your Team Reaching for the Gold?
- Summer Terms
- Resolving Conflicts: Verification and Conflicting Information
- Professional Judgment and Dependency Overrides
- Eligibility Documentation: Resolution of Reject and Comment Codes
- FFELP Basics
- Identity Theft – FERPA and Other Legislation Designed to Help
- Correspondence v. Telecommunications Courses

Fall Financial Aid Training

Starting this month, College Assist will again offer its free, four-part workshop series. The series is designed to cover financial aid office work processes from the FAFSA through withdrawal and graduation. Workshops 1 and 2 are geared toward new financial aid professionals, focusing on financial aid basics and the FFEL Program. Workshops 3 and 4 have been designed for financial aid professionals with a solid knowledge of the topics offered in the Workshops 1 and 2. We recommend participants plan to attend both sets of workshops to follow the workflow processes to completion. However, one-day registrations will be accepted.

College Assist training is provided at no cost and each workshop includes a complimentary continental breakfast.

Workshop 1: October 4, 2007

Workshop 2: October 5, 2007

Workshop 3: December 6, 2007

Workshop 4: December 7, 2007

For more information, visit www.college-assist.com. Choose “Scheduled Trainings” from the Compliance & Training link on the Schools menu, or contact Compliance and Training Officer Julia Alexander at julia.alexander@college-assist.com.

did you know...

According to the National Association of State Student Grant and Aid Programs (NASSGAP), in academic year 2005-06, states awarded nearly \$8.5 billion of student financial aid, an increase of 7 percent over the previous year. About 60 percent of all state aid continues to be in the form of grants to needy students. State-specific grant aid can be found online at www.nassgap.org.