

Webinars on a Roll



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College Assist added webinars to its array of school training opportunities beginning with a limited audience late last year.

“We had wanted to offer Web sessions for a long time,” said Dan Rodgers, Manager of Compliance, Training & Investigations. “The schools jumped at the opportunity,

and we have more requests for webinars than we could have imagined.”

In addition to regular financial aid training, College Assist has also begun offering webinars for training

school users in StudentLoanOnline features. Both the financial aid and user training webinars have been well “attended.” The webinars do not replace College Assist’s series of full-day financial aid workshops offered or the periodic regional offerings for major changes in the law that affect school policies and procedures.

While topical, short, and convenient, the webinars are designed to meet timely informational needs, not only for financial aid professionals who want to confirm their understandings of the latest changes in the programs, but also for new counselors. In the first quarter of 2008, webinars have covered the regulatory changes for student loans, general provisions affecting all of federal student aid, and the FAFSA.

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Converting with a Purpose... A Bright Future!

By Misti Ruthven

At College Assist, we strive to offer excellent business tools that help you succeed, so we’re always looking for new additions to our toolbelt. To that end, we’re excited to announce the arrival of a new guarantee system called GuaranteePro™, with a full conversion planned for the third quarter of 2008.

Moving our business process to GuaranteePro will allow us to use a progressive platform and advanced technology that offers greater flexibility and efficiencies in making system changes and offering future services. GuaranteePro will continue to interface with StudentLoanOnline™ and maintain College Assist’s current functionality, while enhancing our processing flexibility with:

- Ability to send multiple files daily for guarantee processing
- Additional disbursement options – netting or auto-debit

While our conversion team works on the move to GuaranteePro, our commitment to you remains unchanged. Schools and lenders will receive conversion status updates and milestone announcements throughout the conversion process, as well as information on system training and setup for new processing functionality. Watch for updates and, until then, feel free to contact Haley Majewski at haley.majewski@college-assist.com or at 303.305.3280 with any questions you may have about the upcoming conversion.