

## Conversion Update

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# New System to Offer Greater Flexibility and More Options

By Haley Majewski

College Assist's new guarantee system is on track for its roll-out in mid to late fall 2008.

The conversion team has been hard at work ensuring a seamless conversion. Since our last newsletter, the team has begun data conversion testing and completed the initial set-ups necessary for the system testing phase.

While many school and lender processes and procedures will remain unchanged, the new system will provide additional capabilities.

The system platform offers greater flexibility to implement regulation changes – an excellent timesaver for College Assist's technology and business areas.



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“We’re thinking of this system as a new addition to our own tool belt and to the tools we can offer our school and lender partners,” said Lori Gloer, director of operations.

As the conversion progresses, College Assist will communicate the new enhancements and processing flexibilities and provide training to our school and lender partners.

As always, our commitment to you remains unchanged. If you have any questions concerning the upcoming conversion, please feel free to contact Haley Majewski at 303.305.3280 or [haley.majewski@college-assist.com](mailto:haley.majewski@college-assist.com).

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## Got Feedback?



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College Assist strives to provide superior services to its customers – borrowers, schools, student loan lenders, and the general public. Last month, you may have received an

e-mail request from College Assist, asking you to complete an anonymous online survey about how well

we’ve been serving your needs. If you haven’t already completed it, we’d like to ask again that you consider doing so. It helps us to help you when we hear directly what you think of our products and services. The survey is anonymous, confidential, and takes about five minutes to complete online. In addition to a multiple-choice format, it also offers space for written comments and suggestions. We value your honest evaluation of our services.